

**ConSEL PLUS – LiveLogger** 

# ConSEL PLUS

System version: 7.x

Document version: 1.1



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# 1. Description

In every system with more than one network device, there may exist a situation, for various reasons, that communication between these devices may not work properly. LiveLogger software was developed with such possible problems in mind.

LiveLogger's algorithms analyze the data flow in the network connecting the radioserver (or more) with other radioservers or client consoles. This action is targeted at generating logs (entries) that are displayed in the LiveLogger window. Then, if necessary, we can provide specialists which developed the ConSEL <sup>™</sup> PLUS so that they can analyze the network traffic and errors related to it.

### 2. Livelogger.exe

LiveLogger's desktop version is a version that is ready to work immediately after starting the file without the need to install it. It can be used in situations where we do not have access to administrative rights in the operating system.

	E LiveLogger v14.129 64bit - mode: errors only   0   -		×
LiveLoggenexe		save b	uffer

The application does not require internet access. After starting, a window opens in which any errors will be displayed.





🖪 LiveLogger	v14.1296	i4bit - mode: errors only   (buff: 336)	-	-		×
local:ConfClient	local:uide	ent		[	save bu	uffer
local:ConfClent [10492\ERR] efused. [08408\ERR] [08408\ERR] [TConselMat	12-08   12-08 ver [12   12-08 inKafe]	local:uident:5472 3 09:45:59:643; CDLG: connecting to Radio 1 (127.0.0.1:5596) - Socket Error # 3 09:46:16:155; ERR: CreateWndMotoTRBO: MotoTRBO: Radio 1 Connection error 27.0.0.1:5591/EConfigReadException 3 09:46:16:155; APP Exception: Connection error: configuration server not answ L//EConfigReadException]	'8 12-08 0 10061, C :: configu mer [127.0	9:4 onne rat:	save bu 5:59:6 ection ion se: 1:5591	uffer
						*

In case there is Internet access, when the software is starting, the application will ask us to assign log names so that the user can be correctly identified on the Aksel server.

El LiveLogger v14.129 64bit - mode: errors only   (buff: 5)		$\times$
	save bi	iffer
LiveLogger X Name your logs (give this name to remote support). "P:" - store OK Cancel		

# 3. Gathering & sending informations

There are several options for collecting and sending logs in the LiveLogger application. After generating the errors, select:

a) Save Buffer







#### Then we save the logs on the disk

E LiveLogger v14.129	9 64bit - mode: errors only   (buff: 449)	– 🗆 X
local:ConfClient local:ui	dent	save buffer
[10492\ERR] 12-0 efused. [08408\ERR] 12-0 er not answer []	local:uident:54728 1: 208 09:45:59:643; CDLG: connecting to dziennik (127.0.0.1:5596) - Socket Error # 100 208 09:46:16:155; ERR: CreateWndMotoTRBO: MotoTRBO: Radio 1 Connection error: co 27.0.0.1:55911/ECOnfigReadException	2-08 09:45:59:643 D61, Connection r onfiguration serv
[08408\ERR] 12-0	Save As	× 0.0.1:5591]
[ICONSEIMAINKAIG [10492\ERR] 12-0 efused.	← → < ↑ ► This PC > Desktop < Č 🖉 Search Desktop	Connection r
efused.	Organize 🔻 New folder 📧 🔻	2
	★ Quick access No items match your search.	
	Desktop	
	Documents	
	E Pictures 🖈	
	This PC *	
	Desktop	
	🔄 Instalator 🗸	
	File name: logs	~
	Save as type: .zip (*.zip)	~
	∧ Hide Folders Save Cancel	
	LiveLogger X	
	Saved	
	ок	

As a result, logs from all tabs will be saved as a .zip file, which can be attached together with a description of the problems in the support notification.





#### b) Save tab to file

As in save buffer, also a single tab can be saved to a file and sent along with a description of problems to the support. Right-click in the log field - then "save tab to file"

📰 LiveLogger v14.129 64bit - mode: errors only   (buff: 240)	_	
local:ConSEL		save buffer
		^
Clear tab Close tab Pin tab Tab order > Detach/attach tab		
Filters for tab Search Add split line		
Cut visible		
Save tab to file Settings		
		~

c) In the case of having the Internet access, just enter the name of the logs immediately after starting the program and contact the support to confirm the receipt

